



# CASE STUDY

## Training for effective project management

### The task

Tangram was commissioned by a major plastics processor to train the design staff in project management techniques. The company is well known for specific proprietary technologies and the design team was under pressure to use these in a variety of applications in other areas.

The company was concerned that the management of projects was failing and that completed projects were not being delivered to the market place at the correct time or to the predicted budget.

### What we did

Tangram developed a personalised training programme in 'Effective Project Management' for the Design Department. The training concentrated on how to specify a project for easy completion, how to plan a project for completion, how to report on project progress and how to assess the benefits on completion of the project. The programme was designed to be both interactive and practical to the designers.

This 2-day training programme was exceptionally effective for the Design Department. It focused their efforts and rapidly improved performance in all the Department activities.

This visible and substantial improvement led the company to request the roll-out of a similar programme for the complete company. Over the next 6 months the 'Effective Project Management' programme was delivered to all managers in the company (including all sales and marketing staff).

All training materials were developed by Tangram.

The complete programme was delivered by Tangram at the company's premises.

### The benefits

- The management of projects in the Design Department rapidly became much more formal and focused on delivering specified results.
- A backlog of projects in the Design Department was rapidly cleared and time made available for new ventures and technology transfer into other areas.
- All management level staff used the project management techniques to improve their focus on valuable and deliverable outputs.
- The whole company became much more 'project' and results driven with a resulting increase in success and profits.

### More details?

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